

BT

BT's Security package is called BT Family Protection. This lets you choose the right level of protection for each child on up to three computers in your home.

With this service you can:

- Block websites
- Set time limits
- Get instant text alerts
- Social media tools
- YouTube filtering
- Usage reports
- Advanced spam filtering



TalkTalk

Talk Talk's Internet security service is called HomeSafe, which is built into the broadband network itself. It is designed to help you block every device in your home from websites you've defined as unsuitable for your home. Parents also have the option to control the after school homework routine specifically.



Useful Websites

Below, you will find a selection of useful websites that provide information for parents, carers and children:

www.thinkuknow.co.uk
www.digizen.org
www.childnet.com
www.ceop.gov.uk
www.gov.uk/ukcis
www.nspcc.org.uk

Charlestown Safeguarding Team

Mr G Ball is our Safeguarding Lead, with Miss Denham, Mrs Morrison and Mrs Peters, as our Deputy Safeguarding Leads.

Charlestown eSafety Lead

Mr P Higginbotham

To speak to one of the team, you can call the school on: 0161 740 3529.



eSafety Information

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As well as being involved in your child's life online, there are a number of tools that you can use to help keep them safe.

- Technical Tools
- Reporting Tools
- Educational Tools
- Privacy Settings
- Parental Controls

Privacy Settings

Most social networking sites, like **Instagram** or **Snapchat**, now give your child a lot of control over what they share and who they share it with. Through 'privacy settings' you are able to control:

Who can search for you – meaning when people search your name, your profile does not come up.

Who sees what – meaning that you can control the information you share, who can like your posts. You can usually restrict this to friends only, friends of friends, certain groups of friends, or everyone. We suggest that this is set to 'friends only' for our children.

Who can post information about you – some sites enable others to 'tag' photos of you and like your location. You should be able to restrict people's ability to do this.

It is important that you stay up-to-date with the privacy settings that your child uses and help them stay in control of their profile. Scan this QR Code for more information about privacy settings in Instagram.



Parental Controls

As a parent/carer it can be difficult to monitor what your child is up to online. Most parents/carers trust their children online, but it can be easy for a child to stumble across things that might upset them. Filtering and moderation packages are a good way to stop the majority of inappropriate and harmful content coming into your home. They are a tool to help you set and change online boundaries in line with your child's development. There are some great packages out there, some are free but some charge a cost.

How can this help me? Every parental control package is different, but most provide services such as:

- Filtering – content to restrict access to particular sites, such as inappropriate websites.
 - Time limits – restrict the amount of time your child can be online, or set periods of time where your child can access certain sites.
 - Monitoring – where you are informed of certain sites that your child is attempting to gain access to.
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Reporting—Where you are provided with information about what sites your child has used

Where do I get them?

There are three main levels for applying parental controls.

- Internet Service Providers (ISPs). These are the organisations that get the internet to your home (like Virgin Media, Talk Talk, Sky and BT). All of the major ISPs provide parental control packages. These can allow you to apply controls across all of the devices that access the internet through your home connection – such as laptops or games consoles.
- Devices that connect to the internet. Most computers, mobiles and games consoles now come with parental controls that can be applied.

Software

There are a wide range of packages available to buy or for free, but always look for reputable companies and check out reviews online.

Does this make my child safe?

Parental controls will never make the internet 100% 'safe'. They should not be used as a substitute for communicating safety messages to your child. Make sure that you talk to your child about their behaviour online and remember, your home is not the only place they will be accessing the internet! Never ask your children to set these settings, if you are not confident in putting these in place ask a family friend or the shop assistant to help.
